



# Connect

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The Sunday Times  
100 Best Companies  
to Work For  
**Connect Catering**  
**14th**



# Connect come out on top... highest ranking contract caterer

**What a result!** Connect placed 14th in the UK's biggest and most extensive employee engagement survey. Our passion, support and commitment are key to Connect's success in The Sunday Times 100 Best Companies to Work For 2013.



At the awards dinner, Connect employees listened in great anticipation as the rankings were revealed. The countdown began... when 36th place came and went (our position last year) smiles were all around and the excitement built. Connect's name was announced in **14th place**, an amazing result.



Kate Bendall, Sales Director, believes that Connect is unusual within the catering industry,

***"Lots of companies talk about the training and development of their staff. We don't have a set model, we treat each employee's training needs individually and hold Investors in People Gold proving we do what we say."***

***"Satisfying your catering needs is our top priority"***



The competition investigates every aspect of the company's infrastructure from the demographic profile to the management structure, along with an in-depth questionnaire for all employees. Overall, Connect were rated 2nd in the competition for honesty and 4th for having the best management team.

QR Code for Best Companies App.



## Rankings

Most honest managers	2nd
Clearest expectations	3rd
My manager	4th
Wellbeing	6th
Best for working together	6th
Best role model	9th



***"This employee survey reflects exactly what is happening within our company. I knew we had brilliant motivated teams and it's great to have it confirmed."***

John Herring, Connect's Managing Director

In December 2012, Connect acquired Hallmark Catering as part of its continued growth and development strategy. The staff within the new contracts are benefitting from Connect's smooth handover process. All now have their own individual training programmes. Their



***"We look after the catering team, so they look after you"***

immediate inclusion into the Connect support network has also been commented on by the clients. Janet Cooper, Operations Manager, is pleased with the transition, ***"The new staff are happy and confident with the changes, and now feel fully integrated into Connect!"***

Connect's innovative and proactive approach to high service standards is further endorsed by Connect's App. This allows customers to use their smart phones to view the menu of the day, special events and even place an order from their desks for the deli bar. Felicity Aska, Operations Director, is an advocate of the Connect App, ***"It is great to use technology in new ways to enhance the service. The Catering Managers and Chefs are really pleased to be included in its development to deliver to their customers and clients the very best possible service."***



**Choose the top ranking award winning contract caterer now...**

If you would like to learn more about Connect's management style and innovative solutions  
T: 01491 826000 or E: [sales@connectcatering.co.uk](mailto:sales@connectcatering.co.uk)